**Frequently Asked Questions**

**Why am I being transferred over to Gosberton Medical Centre?**

Since 2018, services at Spalding GP Surgery have been provided from Johnson Community Hospital by Lincolnshire Community Health Services NHS Trust (LCHS). LCHS decided not to extend their contract, however, agreed to continue providing services at Spalding GP Surgery until an alternative service is in place. Following the conclusion of a robust process to identity a new GP surgery it was agreed with Gosberton Medical Centre that patients would be transferred over to them.

**I want to be transferred to Gosberton Medical Centre, what do I need to do next?**

You should continue to access services at Spalding GP Surgery as normal. Once the transfer of your registration is nearing completion, we will write to you with further information.

**Where is Gosberton Medical Centre located?**

Gosberton Medical Centre is located at Low Gate, Gosberton, Spalding PE11 4NL.

**Will I still be able to access services from Johnson Community Hospital?**

Gosberton Medical Centre have made a commitment to continue providing services from Johnson Community Hospital. Further details of this will be provided in due course.

**Will I still receive the same quality of service at Gosberton Medical Centre?**

Gosberton Medical Centre currently care for over 7,500 patients and is rated ‘Good’ by the Care Quality Commission (CQC). The GP Patient Survey shows that 91% of patients describe their overall experience as good.

**Will Gosberton Medical Centre be able to manage with all the additional patients?**

Having had detailed discussions with Gosberton Medical Centre, they have really impressed us with their approach to delivering patient care. They have provided assurances on their capacity to deliver services to the additional patients. They have committed to employing staff who currently work at Spalding GP Surgery, as well as committing to providing services from Johnson Community Hospital.

**What if I don’t want to be registered with Gosberton Medical Centre?**

If you do not want to be transferred to Gosberton Medical Centre, you do have the right to choose an alternative GP Practice, providing you live within the practice boundary. You can find your nearest GP by visiting [www.nhs.uk/nhs-services/gps/](http://www.nhs.uk/nhs-services/gps/). If you need any support with this, please contact the Patient Advice and Liaison Service (PALS) by telephone on 0300 123 9553 or by email at LHNT.LincsPALS@nhs.net. The service is open 9am – 5pm Monday to Friday (except Bank Holidays).

**Why I am now able to be a patient at Gosberton Medical Centre when I couldn’t register with them previously?**

A change is being made to the outer boundary of Gosberton Medical Centre to allow the transfer of patients currently registered at Spalding GP Surgery.